AmCares

Your first step for injured employees.

Call AmCares Nurse Triage to speak with a nurse for <u>initial</u> care options.

1(844) 614-9181

POLICY #SNP1564196

1. Is it an emergency?

- If yes, dial 911. Subsequently report the claim to AmTrust via email at CALM@amtrustgroup.com.
- If no, call 1(844) 614-9181 and press option 1 to speak with AmCares nurse triage.

2. Has medical care already been sought?

- If no, call 1(844) 614-9181 and press option 1 to speak with AmCares nurse triage.
- If yes, press 2 to report the claim via phone or report claim via email* at CALM@amtrustgroup.com.

3. The AmCares nurse will:

- Triage the symptoms/injury.
- Determine best treatment option: self-care, telehealth, urgent care, occupational clinic or emergency room.
- Report the claim to AmTrust on your behalf.
- Email a summary of call to your designated contact.

AmTrust FINANCIAL

calm
college association of liability management